

## Opening a Personal Deposit Account

Thank you for your interest in Dah Sing Bank, Limited ("The Bank") account services. To open a personal deposit account, please follow simple procedures below:

### A. Face to Face Account Opening via Branch

1. Prepare original documents<sup>1</sup>

#### General Account

- i. Identification proof
  - Hong Kong Permanent Identity Card, or
  - Valid passport / travel document plus Hong Kong Identity Card (if any) (For non-Hong Kong Permanent Identity Card holder only)

#### Kids Savings Account<sup>2</sup> (For age under 18 only)

- i. Identification proof of parent or guardian
    - Hong Kong Permanent Identity Card, or
    - Valid passport / travel document plus Hong Kong Identity Card (if any) (For non-Hong Kong Permanent Identity Card holder only)
  - ii. Birth certificate of your kid
2. Visit any Dah Sing Bank branch with above-mentioned documents and complete the account opening application form
  3. Assess or manage your finances at ease through our Branch Network, e-Banking Service or Self-Services Banking upon account opening

Remarks:

1. The Bank may request you to provide further account opening details and documents when necessary.
2. Please provide a photo of your kid (1.5" x 1.5" color passport photo, with full frontal face) if you would like to have a Deposit card with your kid's photo.

## **B. e-Express Bank Account Application via Dah Sing Bank Mobile App**

"e-Express Bank Account Application" is applicable to Hong Kong Permanent Residents aged 18 or above who do not hold any sole-named i-Account with the Bank.

Please follow the account opening process below:

1. Download Dah Sing Bank Mobile App
2. Prepare the original Hong Kong Permanent Identity Card, email address and mobile phone number
3. Take photos of your Hong Kong Permanent Identity Card and two selfies to complete identity verification
4. Fill in personal information
5. Submit application

Remarks:

- i) Online Identity Verification Service supports Dah Sing Bank Mobile App only.
- ii) Customers who successfully open an account through "e-Express Bank Account Application" are required to bring his/her Hong Kong Permanent Identity Card and visit any of our branches in person within 30 calendar days to complete the "Customer Verification" procedure in order to enjoy more banking services. Otherwise, the account and any related services will be suspended. If you are unable to complete this "Customer Verification" procedure within 90 calendar days after account opening, your account and any related services will be terminated.
- iii) The Bank may request you to further provide account opening details and documents if necessary.

Should you have any queries, please contact any of our branches or Customer Services Hotline at 2828 8000 during office hours.